

North East Warm Homes (One Stop Shop) Engagement Event: Questions and Answers Log

Date: 9 July 2025

Question Received		Answer
1	Does TUPE apply to the existing Home Energy Advice North East service?	The contract for the existing service will end on 31 October 2025. The North East Warm Homes (OSS) is a new service not a continuation. TUPE does not apply.
2	Do you want us to bring our own local supply chain or use a specific procurement system?	There is no specific procurement system. One of the requirements of the contract is to engage with and develop the local North East supply chain.
3	Regarding comms, are there any communications channels the current initiatives are using that you want to continue with?	This is a new service, and providers will develop a new brand and communications strategy.
4	Are accepting consortium bids?	Yes, we're open to consortium bids, there would need to be a lead bidder named in the tender submission.

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